



Silverwoods Forest School

Woodland Birthday Party Terms & Conditions

Thank you for choosing Silverwoods Forest School. These Terms & Conditions apply to all Woodland Birthday Party bookings. By paying the booking deposit, you agree to the following terms.

1. Booking & Payment

- A non-refundable booking deposit of £190 is required to secure your party date.
- The remaining balance must be paid no later than two weeks before the party.
- Bookings are confirmed only once the deposit has been received.

2. Guest Numbers

- Parties include the number of children stated in your chosen package.
- Additional children are charged at the advertised rate.
- Final guest numbers must be confirmed at least two weeks before the party, as this is used to prepare staffing, activities and catering.
- Once final guest numbers have been confirmed, additional guests cannot be added without prior agreement from Silverwoods Forest School.

3. Party Guests & Siblings

- Activities and catering are provided for booked party guests only.
- Siblings aged 2 years and over wishing to participate must be included in the final guest numbers and will be charged as a party guest.
- Parents or guardians are responsible for supervising any siblings who are not participating in the party.

4. Parent & Guardian Supervision

- At least one responsible adult from each family must remain on site for younger children's parties.
- Drop-and-go parties are welcome for older children. Please let us know your preferred arrangements when booking so we can discuss these with you.
- The birthday child's parent or guardian must remain on site throughout the party.

5. Arrival & Departure

- Please arrive no more than 10 minutes before your party start time to allow sufficient time for preparation.
- Parties finish at the agreed time. We kindly ask that all guests leave promptly to allow us to prepare for subsequent bookings.

6. Clothing

- Parties take place outdoors in a woodland environment.
- Children and adults should wear suitable outdoor clothing and sturdy footwear appropriate for the weather conditions.

7. Food & Dietary Requirements

- Any allergies, medical conditions or dietary requirements must be provided at least two weeks before the party.
- Every effort will be made to accommodate dietary requirements where notified in advance.
- Unless otherwise agreed, only the birthday cake and pre-arranged food may be brought to the party.

8. Health & Illness

- Children who are unwell or have a contagious illness should not attend the party.
- If a child becomes unwell during the party, their parent or guardian will be responsible for making appropriate arrangements.

9. Behaviour & Safety

- All children must follow instructions given by Silverwoods Forest School staff at all times.
- If a child's behaviour places themselves, others or the woodland environment at risk, Silverwoods Forest School reserves the right to stop that child from participating in an activity.
- Persistent unsafe behaviour may result in the child being returned to their parent or guardian.

10. Weather

- Parties take place in most weather conditions.
- If high winds, thunderstorms, lightning or any other severe weather make the woodland unsafe, Silverwoods Forest School reserves the right to reschedule the party to the next mutually convenient date.
- The decision to postpone or reschedule a party due to adverse weather rests solely with Silverwoods Forest School.
- If a suitable alternative date cannot be agreed, all monies paid, excluding the non-refundable booking deposit of £190, will be refunded.
- If Silverwoods Forest School is unable to deliver a party due to illness, staff shortages or other unforeseen circumstances, an alternative date will be offered or a full refund (including the booking deposit) will be provided.

11. Cancellation by the Customer

- If the customer cancels the booking, the £190 booking deposit is non-refundable.
- Any additional payments made may be refunded at the discretion of Silverwoods Forest School if the cancelled party date can be rebooked.

12. Photography

- Parents and guardians are welcome to photograph their own child during the party.
- Please respect the privacy of other families and avoid photographing other children without their parent or guardian's permission.
- Silverwoods Forest School may take photographs for promotional purposes only with prior consent of the birthday child's parent or guardian.

13. Damage to Equipment

- Parents or guardians may be held responsible for any deliberate damage caused to Silverwoods Forest School equipment or facilities.

14. Liability

- Silverwoods Forest School holds £5 million Public Liability Insurance.
- Woodland activities involve an element of managed risk. Every reasonable precaution is taken to provide a safe, enjoyable and well-supervised experience.

15. Force Majeure

- Silverwoods Forest School shall not be liable for cancellations or delays caused by circumstances beyond its reasonable control, including severe weather, flooding, fire, government restrictions or any other unforeseen event affecting the safe delivery of the party.

16. General

- By paying the booking deposit, you confirm that you have read, understood and accepted these Terms & Conditions.

Victoria Hofgartner

Founder & Lead Forest School Practitioner

Silverwoods Forest School

www.silverwoodsforestschool.co.uk

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